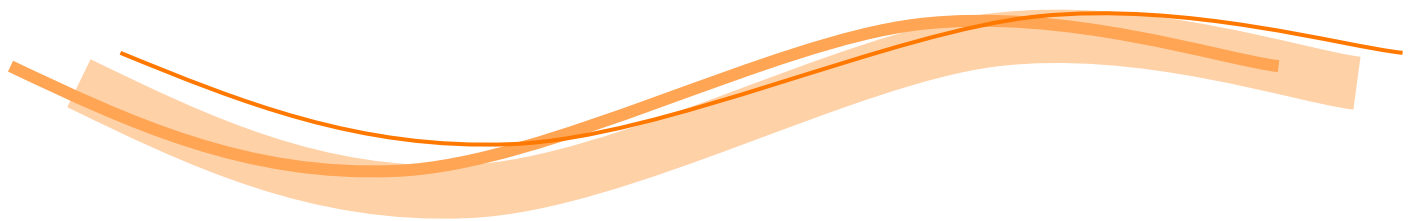




INSIGHT VACATIONS & TRIPCENTRAL.CA



INSIGHT VACATIONS

Insight Vacations provides you with holidays and experiences of a lifetime. The 2012 collection of premium and luxury escorted journeys has exciting new destinations including India, experiential opportunities and major itinerary upgrades.

Insight Gold is a unique collection of 15 luxury escorted journeys featuring the finest hotels, renowned restaurants, business coach travel and exceptional service. Insight Gold offers deluxe itineraries to the most sought after destinations in Europe, the Eastern Mediterranean, North America and Mexico.

With **22 New Tours**, 149 hotel upgrades, 5 new Insight Gold tours, and 8 new destinations, Insight Vacations' 2012 collection is the largest ever produced.

Currently, they have a great deal: **save \$650 per couple** when you book any Insight European tour over eleven days in length, including flights, with tripcentral.ca before March 16, 2012!

Insight Vacations offers itineraries to **42 countries in Europe** with 100s of exciting new destinations. The price of an Insight Tour always includes premium highlights, on-tour flourishes, authentic gourmet dining and sightseeing "must sees". Most tours are at a leisurely pace with time to yourself.

This year's brochures are packed with exciting new product upgrades – here are a few examples of what you can expect on an Insight Tour.

Authentic and Gourmet Dining

Insight understands that the culinary experience is an important part of your vacation.

- Welcome dinner on every tour
- Celebration dinner on most tours
- Many authentic lunches with a "Regional flavour and a leisurely European style experience"
- Epicurean specialty meals
- Wine tastings with everything from Speciality Wine, Champagne, Whisky, Brandy and Guinness tastings

The Best Sightseeing Highlights

All the "must see" sights with your professional tour director and experienced local guides:

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| | <ul style="list-style-type: none"> • The popular gondola rides in Venice have been upgraded to include a full musical serenade • All tours to Paris now include a visit to Louvre museum in Paris – home of Mona Lisa and the Venus de Milo • Many new rail journeys have been added such as the Jacobite Express (Hogwarts Express), Eurostar, East Coast line and Bernina Express • Hydrofoil to Petrodvorets on all tours in St Petersburg. • All tours to Rome include a visit to the Sistine Chapel • Guaranteed seaview cabins on all cruises and overnight ferries <p>Hotel stays only in desirable central or scenic locations</p> <p>Over 75% of all Insight hotel stays on your tour will comprise two, three or more nights – you do not sleep in a different bed each night of your tour. And Insight has reviewed its entire hotel portfolio and introduced 149 hotel upgrades – a few examples below:</p> <ul style="list-style-type: none"> • Fairmont Monte Carlo—a luxury resort just a stone’s throw from the Monaco Harbor • Blu Capri Relais hotel – a stunning new 5 star hotel on the island of Capri • Nassuer Hof Hotel in historic Wiesbaden on the Rhine – a true gem in the German luxury hotel sector that has been serving the discerning guest since 1819. <p>The Insight portfolio is bigger and better than ever! Pick up the brochures at your local travel agent or get in touch with tripcentral.ca to start planning your journey today.</p> |
| <p>What makes Insight Different?</p> | <p>Insight is a premium tour - like traveling in business class. These premium tours reach back to the “Golden Age of Touring”</p> <p>What makes Insight different?</p> <ul style="list-style-type: none"> - Smaller groups – maximum 40 guests - More legroom and comfort - First-class hotels in central or scenic locations - More inclusions and sightseeing - More meals - delicious dining and more choice - Impeccable service - International fellow guests - Insight tours are better value, and often actually cheaper when you compare with buying the individual trip components - Insight tours are leisurely, some with 2 or 3 night stays in each city |

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| | <ul style="list-style-type: none"> - Insight's average age is 47 years old - Significant free time is built into every tour - Insight offers 6 distinct touring styles – see below - Insight sells only through travel agents such as tripcentral.ca |
| Insight Touring Styles | <p>Insight Vacations premium tours offer you the chance to experience Europe's finest cities, sights, hotels and culinary delights. Whether you want to explore Europe at a leisurely pace, experience as much as possible or get off the beaten track, Insight Vacations offers a complete range of six touring itineraries to suit all holiday dreams.</p> <p>Premium Discovery Tours are designed to provide a balanced 'snapshot' of several countries in one itinerary.</p> <p>Premium Regional Tours are for those seeking to focus on a specific region or country.</p> <p>Premium Easy Pace Tours contain predominately three or four nights in each city centre for exploring at leisure.</p> <p>Premium Country Roads Tours visit all the main sights but also take you off the beaten track;</p> <p>Insight Gold is an exceptional range of uniquely tailored deluxe tours. You'll appreciate luxury hotels, dine in authentic restaurants and enjoy leisurely days with premium included sightseeing. These 7 itineraries are an entirely new perspective on classical journeys.</p> <p>City Breaks – Select Choices is a unique series of linked city-stay itineraries bringing freedom, choice and flexibility while avoiding the hassles, headaches and unforeseen costs normally associated.</p> |
| History of Insight Vacations | <p>In 1978, its first year, the company had a handful of staff in London and carried just 5700 passengers. Today, Insight has a team of professionals throughout the world, plays host to over 100,000 guests per year and has offices in the USA, Canada, Australia, New Zealand, South Africa , Singapore and the UK. The company has also appointed specialist agents in Argentina, Brazil, Mauritius, India, Malaysia, Hong Kong, Thailand, Philippines, Indonesia, Korea, Taiwan and China.</p> <p>Insight has achieved many important Tour Operator 'Firsts' over the years including, in 1983, being the first scheduled tour operator to win 'the Queen's Award for Export Achievement' from Her Majesty, Queen Elizabeth II.</p> <p>Rediscovering a Golden Age - Insight invites you to rediscover the Golden Age of European Travel</p> <p>Group touring in Europe was started in 1841 by an Englishman, Thomas</p> |

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| | <p>Cook, when he took a party from Leicester to Loughborough, a grand journey of 12 miles and back! In the golden age of touring that followed, those early travellers expected and received personal service, well planned itineraries, good quality, well located hotels and enjoyed the benefit of travelling in small select friendly groups - with no attention to detail spared. Since then, much has changed, not all for the better!</p> <p>In this fast paced world of the 21st century, most of these desirable touring principles have been forgotten - but not by Insight. They are justifiably proud of their commitment to give you that something 'extra' when you travel with them, and for 2012 they are featuring the very best. All Insight tours feature itineraries perfectly paced for your complete satisfaction.</p> |
| <p>Who goes on an Insight Vacation?</p> | <ul style="list-style-type: none"> - Average age is 47 - Core over 55 - Baby boomers - free time and central hotels are important - 65% are past Cruise vacationers – Insight is like Land Cruising - Discerning clients - 5% are single - no supplement - Average of two Honeymooners per Europe Tour - More Families - discounts and Super Savers are popular - Guests are often “time poor, not money poor” |
| <p>New Tours for 2012</p> | <p>India & Nepal 2012/2013 Collection</p> <p>Splendours of the Taj & Tiger Beyond a pot pourri of palaces and far pavilions, pink cities and painted elephants, lies the ‘Jungle Book’ realm of the Bengal Tiger. After an exciting day’s shooting with the camera, the comfort of your luxury hotel is a welcome retreat.</p> <p>Imperial Treasures of India Experience the style, elegance and luxury, reminiscent of a glorious bygone age. Enjoy the finest traditions of Rajput hospitality and retire to magnificent royal palaces that echo with history.</p> <p>Essence of India Known as the Golden Triangle, the cities of Delhi, Agra and Jaipur showcase India’s rich Mughal and Rajput heritage - imposing forts, sumptuous palaces and gleaming marble temples and tombs, such as the exquisite Taj Mahal.</p> <p>Imperial Rajasthan: A Heritage Journey Timeless Rajasthan, where Maharajahs built forts and lavish palaces towering over desert cities. Many of these palaces have been converted into modern hotels, making it one of the few places in the world where you can still truly live like a king.</p> |

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Classical India with Nepal

Journey into the mysterious and enigmatic, full of strange fascination from the erotic temples of Khajuraho and ghostly Taj Mahal to ashy Hindu holy men and the world's only official living goddess.

Enchanting Kerala

The spice trade has lured seafarers to Kerala for centuries, shaping its history and culture. Whereas today's modern travellers are charmed by the tranquil backwaters, plantation covered hills and palm fringed beaches.

Europe 2012 Collection**The Golden Ring**

A truly innovative itinerary exploring the famous cities in the Zalesye region of Russia to the north-east of Moscow.

Ukraine & Crimea

Exploring one of the last genuine travel frontiers of Europe this tour visits awe-inspiring Kiev, the ancient seaport of Odessa on the Black Sea before heading to the autonomous republic of Crimea.

Southern Bohemia

Discover legacies of Venetian, Austrian, Turkish and Roman empires as well as the region's most splendid scenic vistas.

The Channel Islands

Discover this archipelago off the Normandy coast of France, Guernsey and Jersey. This tour includes fantastic hotels, sightseeing and a trip to the Isle of Sark.

Northern Spain

See the most scenic highlights on the Iberian peninsula including the fishing villages in the Basque region, the high mountains of the Piquos de Europe and the pilgrimage trail of St James.

Poland

From Gdansk on the Baltic coast to Zakopane on the northern Slovak border, this definitive Polish tour covers the depth and breadth of a country resplendent with rich culture and proud history.

Jordan & Israel

Fantastic itinerary covering the best of these two regions by combining the Jordan Experience with the Israel Discovery tours.

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| | <p>Genesis Travelling to Israel and Egypt every step of this tour is steeped in history from the early pyramids – dating from about 2630BC to the birth place of Christianity.</p> <p>Insight Gold Collection</p> <p>Timeless Ireland & Scotland Experience the age old towns, historic sites and superb scenery, while still leaving plenty of time for personal exploration.</p> <p>Esprit de France Enjoy fabulous dining experiences – wine tasting in Bordeaux and St. Emilion and authentic dining in Epernay and St Paul de Vence.</p> <p>Playgrounds of Europe Follow the trail of mega-yachts, designer stores and chic cafes from the glistening lakes of Italy to the glamour of the French Riviera.</p> <p>Alpine Harmony A pot-pourri of transport, including luxury coach, cog-wheel train, open air railway, glass topped Glacier Express and a Danube Cruise.</p> <p>Elegance of Athens, Mykonos & Santorini This is island hopping with a difference – dreamy, luxurious and carefree, fuelled by spellbinding sunsets and turquoise domed churches, against a glittering ocean backdrop.</p> |
| <p>2012 Premium Europe and Britain</p> | <p>Insight Vacations has launched their 2012 Europe and Britain Brochure. With 22 New Tours, 149 Hotel Upgrades, 5 new Insight Gold tours, and 8 new destinations, Insight Vacations’ 2012 collection is the largest ever produced. As an Insight guest, clients will be introduced to authentic regional cuisine, Insight’s superb selections of valuable included sightseeing and excursions, and an enriching, stylish and hassle-free journey of discovery.</p> <p>New Insight Destinations for 2012:</p> <ul style="list-style-type: none"> • Ukraine • Crimea • Poland • Golden Ring • Southern Bohemia and the Northern Balkans • Black Sea • Northern Spain • Channel Islands <p>New Product Upgrades</p> |

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| | <p>Dining Upgrades</p> <ul style="list-style-type: none"> • Welcome dinner on every tour • Celebration dinner on most tours • Many authentic lunches “Regional flavour and a leisurely European style experience” • Epicurean specialty meals • Wine tastings <p>Upgraded Sightseeing Highlights</p> <ul style="list-style-type: none"> • The popular gondola rides in Venice have been upgraded to include a full musical serenade • All tours to Paris now include a visit to Louvre museum in Paris – home of Mona Lisa and the Venus de Milo • Added many new rail journeys such as the Jacobite Express (Hogwarts Express), Eurostar, East Coast line and Bernina Express • Hydrofoil to Petrodvorets on all tours in St Petersburg. • All tours to Rome include a visit to the Sistine Chapel • Guaranteed seaview cabins on all cruises and overnight ferries <p>149 Hotel Upgrades – a few examples below:</p> <ul style="list-style-type: none"> • Fairmont Monte Carlo—a luxury resort just a stone’s throw from the Monaco Harbor • Blu Capri Relais hotel – a stunning new 5 star hotel on the island of Capri • Nassuer Hof Hotel in historic Wiesbaden on the Rhine – a true gem in the German luxury hotel sector that has been serving the discerning guest since 1819. <p>Insight Vacations has accumulated an international following by providing outstanding service and quality tour packages to the savvy traveller who seeks better accommodations, choices in dining, and smaller group sizes all while staying in the most desirable locations. For over 30 years, Insight Vacations has been the leader in premium escorted tours and cruises to Europe, the Eastern Mediterranean, North Africa, Mexico, Canada and the United States (including Hawaii and Alaska).</p> |
| Eastern Europe 2012 | <p>Insight has a brand new brochure for Eastern Europe this year which features premium escorted touring to Poland, Croatia, Bosnia, Bulgaria, Russia & more! New for 2012, Ukraine & the Crimea, the Golden Ring & more. This is one of the great emerging travel regions of the world and Insight make it easy to see the very best it has to offer. See the online brochure at http://www.pagegangster.com/p/WALr3</p> |
| Insight by the Numbers | <p>Their tours feature:</p> <p>171 Highlight Meals: Dine-Around Evenings, Highlight Dinners, with entertainment, new Authentic Lunches and new Epicurean experiences</p> <p>24 Wine Tastings: Speciality Wine, Champagne, Whisky, Brandy and</p> |

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| | <p>Guinness tastings</p> <p>500,000 On Tour Flourishes: Special tastes of Europe, refreshing 'pick-me-up' drinks, group photos, tote bags and Club Bon Voyage' events with gifts for repeat travellers, and more.</p> |
| Insight Gold 2012 | <p>Luxury escorted journeys to Britain & Ireland, France, Italy, Spain, Switzerland, Austria, Greece & Egypt. Insight Gold is a unique collection of luxury escorted journeys.</p> <p>Insight Gold is an exclusive collection of 15 luxury itineraries that will take you to the most sought after destinations in Europe, the Eastern Mediterranean, North America and Mexico, each celebrating the fine art of luxury travel, genuine local experiences and great service. Insight Gold has more leisurely itineraries than other deluxe tours. They feature relaxed stays in the best locations in the most sought after towns, cities and scenic areas. In each destination you will enjoy plenty of free time for personal exploration and individual activities.</p> <p>Insight Gold journeys now have their very own brochure for 2012: http://www.pagegangster.com/p/kTyQQ</p> |
| New London Reception Centre | <p>In July 2011 Insight opened the doors for the very first time on their new state of the art centre at 75 – 79 York Road, London SE1 7NJ</p> <p>Nearest Tube Stations: Waterloo or Westminster</p> <p>Offering the latest facilities, this Reception Centre allows you to relax in comfort. After check-in why not read the morning papers, watch the latest news from around the world on the TV screens, check your emails using the free internet café or via their free WIFI facility or make use of the refreshment facilities. Hosts are there to offer you help and assistance, to ensure you have an excellent stay in London. The new centre is also opposite one of London's iconic landmarks, the London Eye, so combine your visit with priority tickets for a flight on the "Eye" purchased from the Reception Centre.</p> <p>Opening times are: Daily 7am – 7pm to 7th April 2012</p> |
| India and Nepal 2012 | <p>Insight's inaugural brochure for 2012 introduces its six new India itineraries, two of which are part of the luxurious GOLD collection. Insight's Premium tours include Essence of India, Imperial Rajasthan - a Heritage Journey, Classic India with Nepal and Enchanting Kerala.</p> <p>The options</p> <p>Essence of India is a nine-day tour which takes clients on a journey through key locations (Delhi, Agra, Jaipur) with time for leisure in India's exotic markets as well as premium sightseeing opportunities (Taj Mahal, Agra Fort, Lami Vilas Palace). The trip concludes with a dinner under the stars at the exquisite Samode Palace, the ancestral home of the Royal Family.</p> <p>The 15-day Imperial Rajasthan - a Heritage Journey tour includes not only city sights and senses but also exploration of the desert, said Brake.</p> |

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| | <p>It features a camel safari, a boat cruise, tombs, temples and touring the Palace of Winds. Its quality dining includes dinner under the stars at Jaisalmer's Lakhmana Sand Dunes.</p> <p>Classic India with Nepal is another 15-day tour which takes clients into the spiritual lands and sights of India. Highlights include witnessing the evening Aarti Ceremony at the Ganges in Varanasi, complete with a sunrise boat cruise and Sarnath, where Buddha first taught the Dharma.</p> <p>Enchanting Kerala spans over 11-days and is more leisurely than the others, Brake said. Here, clients get to explore the deep south, see the iconic sights of India, ride on a houseboat as well as bird• watching, yoga, plantation tours and a visit to a local family's home.</p> <p>As for Insight's GOLD collection for India, two options include Imperial Treasures of India and Splendours of the Taj and Tiger.</p> <p>Imperial Treasures of India is a 12-day tour about elegance and opulent accommodations. Highlights include the palaces of Taj Lake and Umiad Bhawan palace, where guests stay with the royal family of Jodhpur. The trip ends in Mumbai with a meal by one of Britain most acclaimed Indian chefs.</p> <p>For a different option, Splendours of the Taj and Tiger features incredible sights, three game safaris, iconic sights and luxurious accommodations spanning over 11 days.</p> <p>Insight Vacations has also compiled a range of six Optional Extensions ranging from three to five days and covering unique destinations such as Bhutan, the spiritual centre of Amritsar, Sri Lanka, the Indian Jungle and more.</p> <p>Deals for 2012: For a limited time, couples can receive up to \$400 per couple on all aiinclusive India tours when booked before March 16th 2012 with special promo code APIINDIA7. View their exquisite brochure online at http://www.pagegangster.com/p/rjopH</p> |
| <p>Ancient Civilisations 2012 Brochure</p> | <p>Features Egypt, Israel, Jordan, Turkey, Greece & Morocco. Includes voyages of discovery on the Mediterranean, Aegean and Nile, plus cruising aboard the Nile. Also, includes Insight Gold – Luxury tours and cruises.</p> <p>The secrets of a bygone age are revealed by Insight each day in all their majesty with a collection of fantastic itineraries including many cruising options in Egypt, Greece, Turkey, Jordan and Israel. Marvel at the incredible wonders of Petra, 'the rose red city - half as old as time.' See the Valley of the Kings and the mighty temples of Karnak and Luxor. Visit</p> |

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| | <p>ornate Mosques in Istanbul and consult the mysterious Oracle in Delphi. Enjoy fabulous cruises on the blue Aegean visiting mythical Greek islands and on the legendary Nile as you cruise past villages that have changed little in a thousand years, and around every corner, sights and experiences await you each day. There is no better way to discover Ancient Civilisations than Insight. View the online brochure at http://www.pagegangster.com/p/A5MQc</p> |
| USA & Canada 2012 | <p>Insight has a whole range of tours (and a separate brochure) in North America. This includes the Canadian Rockies, the American West and Mexico's colonial treasures. There are three new tours for 2012, including Hawaii for the first time. You can find all the details on this section of their website: http://www.pagegangster.com/p/oJ0vu</p> |
| 2012 Travel Show Prize – Best of Britain | <p>Best of Britain - 13 day tour from \$2675 11 Full Breakfasts and 1 three-course Evening Meal with choice, or buffets, plus tea or coffee.</p> <p>Itinerary</p> <p>Day 1 – Depart Canada</p> <p>Day 2 – ARRIVE LONDON Welcome to London! After checking in to your hotel you are at leisure. Hotel: Thistle Marble Arch</p> <p>Day 3 – LONDON SIGHTSEEING Your half day sightseeing tour of London's West End shows you all the main sights including Big Ben and Buckingham Palace.</p> <p>Day 4 – LONDON – STRATFORD – YORK A drive through the Cotswolds brings you to Stratford. Visit Shakespeare's birthplace then continue to Coventry to see the old and new cathedrals. Tonight in the walled city of York, enjoy a Welcome Reception and light informal meal. Hotel: Marriott</p> <p>Day 5 – YORK – EDINBURGH Admire the York Minster and the medieval Tudor 'Shambles'. Stop briefly at part of Hadrian's Wall, then continue past the ruins of Jedburgh Abbey to the Scottish capital. Hotel: Holyrood</p> <p>Day 6 – EDINBURGH SIGHTSEEING Visit Edinburgh castle, then continue down the Royal Mile, past St Giles Cathedral to Holyrood Palace, and on to the Sir Walter Scott monument. The afternoon is at leisure. Tonight selected departures return to</p> |

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Edinburgh Castle to attend the Military Tattoo.

Day 7 – EDINBURGH – TROSSACHS – GLASGOW

Drive to visit Stirling Castle. Enjoy the Highland scenery of the Trossachs, then drive along the banks of Loch Lomond. Continue to Glasgow for an orientation tour.

Hotel: Crowne Plaza

Day 8 – GLASGOW – GRETNA – LAKE DISTRICT

Drive via Gretna to the English Lake District, a scenic wonderland of rugged mountains and tranquil waters. Learn about the life of William Wordsworth and visit his grave in the village of Grasmere.

Hotel: Hydro/Castle Green, Kendall

Day 9 – LAKE DISTRICT – LUDLOW – CARDIFF

Stop in ancient Ludlow, one of England's most attractive towns. After some time to explore, cross into southern Wales and head for the capital city of Cardiff.

Hotel: Radisson Blu Cardiff

Day 10 – CARDIFF – BATH – PLYMOUTH

Cross the Severn Bridge to Bath. Visit the Roman Baths and see the Abbey before continuing to Glastonbury. On reaching Plymouth enjoy a Dine-Around evening.

Hotel: Copthorne Plymouth

Day 11– PLYMOUTH SIGHTSEEING

Enjoy a cruise up Plymouth Sound to the Mayflower Steps before seeing the Barbican and Plymouth Hoe. Now enjoy a scenic Dartmoor excursion before a Celebration Dinner tonight.

Day 12 – PLYMOUTH – STONEHENGE – LONDON

Cross Salisbury Plain to visit the ancient stone circle of Stonehenge. Your tour ends on your return to London.

Day 13 – Return to Canada

Tour Highlights

- Stratford: Visit the birthplace of William Shakespeare.
- Coventry: See the old and new cathedrals
- York: See York Minster, city walls and medieval "Shambles"
- Borders: Stop at a part of Hadrian's Wall. See the ruins of Jedburgh Abbey

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| | <ul style="list-style-type: none"> • Edinburgh: Visit the castle housing the 'Honours of Scotland'. Selected departures experience the Edinburgh Military Tattoo Guided city tour down the Royal Mile past Holyroodhouse Palace and over to Princes Street and the 18C 'New Town' • Stirling: See Linlithgow Palace. Travel via the historic site of Bannockburn. View the Wallace Monument. Visit King James IV's Great Hall and the Great Kitchens inside the castle • Lake District: Learn about the life of the poet William Wordsworth and visit his grave in Grasmere • Ludlow: See the walls of the castle and Jacobean buildings • Bath: Visit the Roman Baths and Pump Rooms. Witness the fine Georgian architecture • Glastonbury: Drive past the ruined Abbey • Plymouth: Cruise to the harbour and the Mayflower Steps Orientation tour past Plymouth Hoe and the Citadel • Stonehenge: Visit the world famous ancient megaliths • Glasgow: Orientation drive past St. Mungo's Cathedral • Scenic drives – Cotswolds, the Trossachs, Loch Lomond, Lake District, Severn Bridge, Dartmoor • London: See Westminster Abbey, Big Ben and Buckingham Palace on your London sightseeing tour |
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| Singles | If you wish to share with another tour member you can advise Insight Vacations at the time of booking. Insight believes that traveling solo doesn't have to cost you more. They will try to match you with someone of the same sex in order to avoid having to pay the single supplement. If they are not able to provide a suitable roommate, they will provide a single room at no extra cost. |
| Tour Director | This is Insight's appointed tour escort who manages your entire trip, and is responsible to see that your vacation runs smoothly. He or she travels with you, coordinating your day-to-day itinerary, hotel check-in and language translation; as well as giving practical advice on everything from 'do's and don'ts' to the best restaurants and sights. |
| Hotels | All Insight hotels are carefully selected to be appropriate for your tour and for the destination. They are mainly First Class, Superior First Class and Deluxe standard, but some will be selected because they |

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| | <p>particularly reflect the region or country. Even in the more remote areas such as the Scottish Highlands and islands or countryside areas around Europe, Insight chooses from the best touring hotels available. It's worth remembering that room sizes in Europe, UK & Ireland tend to be smaller than in many areas of the world, and can vary within the same hotel, particularly in older, character hotels.</p> |
| Meals | <p>Insight tours feature an abundance of dining experiences. You'll enjoy included three course Table d'hôte dinners where we arrange the ideal complement of local foods such as soups and salads, pasta, paella, fish, chicken or various meats, plus appetizing desserts and coffee or tea. In Scandinavia, Spain, Germany and elsewhere, mouth-watering buffets are often provided.</p> <p>On some tours Insight features a 'Dine-Around Evening' with a choice of two or three restaurants. Your Tour Director will advise you of each menu so you can pre-select and make your reservation. Even if your first choice is unavailable you will enjoy any of the other delicious options also with wine, beer or soft-drinks.</p> <p>Other tours may offer a 'Highlight Dinner' at a restaurant, which usually features a menu typical of the region, similarly with wine, beer or soft-drinks.</p> <p>Hearty breakfasts are always included, from delicious traditional full-cooked breakfasts in Britain and Ireland to substantial buffets or continental style breakfasts as is the usual custom throughout Europe. In North America breakfast will consist of a full American breakfast. Should you require special dietary menus your tour director can arrange these for you when informed in advance.</p> |
| Luggage | <p>Handling is included for one suitcase per person.</p> |
| Tipping | <p>On an Insight Vacation, some gratuities are included in the price of your trip: baggage handling, meal service for all meals listed in the tour itinerary, and hotel service charge. Room service, however, is not included in the tour price.</p> <p>Tipping is a widespread practice in Europe and is a customary way of acknowledging service. Here are some guidelines:</p> <p>Taxi fare, on meter 10-15%</p> <p>Restaurant, total bill 10-15%</p> <p>Tour Director €4.00 per person per day</p> <p>Motor-coach Driver €2.50 per person per day</p> <p>Local Sightseeing Guide €1.00</p> |
| Coaches | <p>Insight's coaches are safe and comfortable and the drivers are highly experienced professionals. To give each passenger an equal opportunity, they rotate seats daily. A non-smoking policy is in place. Regular rest stops are provided so that you can stretch your legs, and allow passengers a smoke.</p> |

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| Passports | The Chris Robinson Travel Show always advises listeners to carry their passport with them at all times. This ensures against loss or theft in hotels. For added protection, keep a photocopy of your passport in your suitcase. Hotels are sometimes required to hold your passport in order to comply with local regulations. |
| Phone Cards | Almost all hotels will add a service charge to the cost of any phone calls you make from your room. This charge can be high, especially for international calls. It is always cheaper to use public telephones (pay phones) or an international calling service such as EKit, allowing you to save up to 70% on international calls. Information on Ekit global phone cards will be sent with your tour documentation from Insight. Your tour director will also advise you how to use the telephone if you are unsure. |
| Videos | There are many informative and visually stunning videos covering the whole range of Insight Vacations tours available to view on their website: http://www.insightvacations.com/ca/video.php |
| Sustainable Travel | <p>Protecting the environment and the people and places Insight visit is a top priority for the company. They want to help ensure these remain for future generations to enjoy and are committed to ensuring they minimize the environmental impact of their own operations around the world.</p> <p>Insight's Responsibility Every time we travel, whether by car, train, plane or coach, we are burning fossil fuels and contributing greenhouse gases into the atmosphere. And while there are many ways to travel while on holiday, by choosing an Insight escorted tour, you are opting for one of the most environmentally friendly ways to go. Their website has a grid that shows you the amount of carbon dioxide emitted per km for a passenger traveling on various forms of transport which clearly shows coach transport as emitting significantly less carbon dioxide than other forms of transport. It's over five times more efficient than car travel for instance. With carbon dioxide being one of the main causes of global warming, it's good to know that buying an escorted tour holiday is a better way to travel.</p> <p>They are reducing the carbon footprints and environmental impact of their offices by introducing recycling, energy reduction and waste minimisation projects as well as supporting local community projects where they live and work. Insight staff are involved in making a difference and starting in 2008 they are encouraging staff to spend two working days a year volunteering for charitable projects.</p> <p>Conservation Foundation: To demonstrate commitment and ongoing investment, Insight are supporting and contributing to The Leading Travel Companies of the World Conservation Foundation www.tlfc.com, a not-for-profit organisation that will invest in supporting long term sustainable tourism.</p> <p>The Insight group of companies is donating US\$1 million per year to fund</p> |

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| | <p>much-needed conservation, community and sustainable tourism projects that will create a better world for future generations to enjoy. To ensure every dollar goes to people and places in need, each project is carefully vetted by the Foundation's Members of the Board.</p> |
| 2012 Deals | <p>SPECIAL OFFER - SAVE \$650 PER COUPLE! Save \$650 per couple when you book any Insight European tour over eleven days in length, including flights, with tripcentral.ca before March 16, 2012.</p> <p>Occasionally, Insight will offer some great last-minute deals on their tours which you can find on their website at: http://www.insightvacations.com/ca/hotdeals.php For instance, currently (Feb 4th 2012) there are special offers featuring discounts of up to \$1600 per person for selected departures in March, April and May 2012</p> |
| Contacts | <p>Address: Insight Vacations, 33 Kern Rd, Toronto, Ontario M3B 1S9 Website: www.insightvacations.com There is a very useful travellers' forum on the website which gives you an excellent feel for what these vacations are all about. Reservations: see your local travel agent; there is also a list of travel agents on the Insight website Brochures: available through your local travel agent or order them on the website at https://www.insightvacations.com/ca/brochures.php ; the brochures are also available on the website as downloadable e-brochures.</p> |

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| TRIPCENRAL.CA | <p>Website: www.tripcentral.ca Phone: 1-800-665-4981</p> <p>Let tripcentral.ca agents help choose the right Insight Tour for you. Their agents have actually been on an Insight vacation! And their lightning fast website – www.tripcentral.ca– displays all the perfect tours in just a few clicks.</p> <p>tripcentral.ca is the smarter way to plan travel, combining leading edge technology with outstanding customer service to deliver the best choices for today's travelers. Advanced on-line capabilities integrate with retail locations across Ontario. Enjoy the best of both worlds: on-line booking services backed by customized and personalized customer support from knowledgeable staff.</p> <p>tripcentral.ca is more than just a website. It is a traditional bricks and mortar travel agency with many retail locations in Ontario, Nova Scotia, and New Brunswick. In operation since 1989, the company has grown to one of the largest travel companies in Ontario and employs over 120</p> |
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| | <p>people. It offers a unique value proposition - the best of the web, and the best of the experienced travel agent.</p> <p>Each of the tripcentral.ca locations is a fully staffed travel agency. All of their experienced travel agents are available for walk-in customers and accountable to the public, not hidden in a call centre that cannot be found. Many customers use the interactive website and communicate with tripcentral.ca via the web or over the telephone. Offices are linked together on one network, so you may be speaking to an agent in a different part of the country.</p> <p>It is comforting for consumers to know that because tripcentral.ca is located in Ontario, which has the most stringent travel legislation and regulation in the world, your funds are protected through the Travel Industry Compensation Fund administered by TICO when you purchase from them. Even if you are not a resident of Ontario and you book with them, you are protected by this fund. Residents in provinces other than BC, Ontario, and Quebec have better protection through tripcentral.ca than through a local travel agent, as the remaining seven provinces and territories have no travel legislation. Locations are all licensed with the Travel Industry Council of Ontario (TICO).</p> |
| <p>History</p> | <p>The business began in 1989 with a single travel agency location in Hamilton, started by Richard & Cheryl Vanderlubbe. In 1996 a website featuring reduced price last minute packages went online. In 2000 the site was revamped and in 2001 the tripcentral.ca site launched with all vacation packages from across Canada using proprietary software. The business grew, with more locations, and in 2003 the stores were re-branded tripcentral.ca. In 2005, Transat AT invested in tripcentral.ca and remains a majority shareholder along with Richard Vanderlubbe and Paul Foster.</p> |
| <p>2012 Tripcentral Locations</p> | <p>Here's a list of tripcentral.ca shop locations in Ontario:</p> <p>ON, Barrie: Barrie - 62 Commerce Park Dr. ON, Burlington: Fairview - 3455 Fairview Street ON, Burlington: Maple Mews - 1235 Fairview St. ON, Dundas: Dundas - 49 King Street East ON, Guelph: Stone Road - 435 Stone Road West ON, Hamilton: Jackson - 2 King Street West ON, Hamilton: Lime Ridge - 999 Upper Wentworth Street ON, Hamilton: Westcliffe - 580 Mohawk Road West ON, Orangeville: Credit Creek - 121 First Street ON, Ottawa: Carlingwood - Carlingwood Shopping Centre ON, Ottawa: St. Laurent - 1200 St Laurent Blvd ON, Port Colborne: Pt. Colborne - 216 King Street ON, Sarnia: Sarnia - 1330 Exmouth Street ON, Stoney Creek: Heritage Greene - 1807 Stone Church Road East. ON, Sudbury: Sudbury - 1349 LaSalle Boulevard</p> |

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| | <p>ON, Waterloo: Beechwood - 450 Erb Street West</p> <p>ON, Waterloo: Conestoga - 550 King Street North</p> |
| Vacation Station 2012 | <p>Tripcentral.ca have a stand within Union Station which is a handy way to make contact with them when you are considering your Insight Vacations trip. I will be broadcasting from there on February 4th 2012 with Cris David, President of Insight Vacations Canada and Lara Noack, Travel Expert / Media & Sales Promotion Manager for tripcentral dot ca Travel Show listeners and passers-by can drop by the vacation station during the broadcast</p> <p>Agents are on hand at the Vacation Station during the broadcast and at other times too. Animators have the ability to put interested people in touch with agents in Tripcentral.ca who have been to the destination they are interested in. It is manned from 7am to 7pm Monday to Friday and is also open for special events.</p> |
| Website | <p>Tripcentral.ca's website is a fabulous place to make your choice of Insight Vacations, they even have a dedicated section for Insight at http://www.tripcentral.ca/tours/INSIGHT/index.html</p> <p>You will also find some videos of individual Insight Tours from some of the tripcentral.ca staff who have travelled with them, and there is a list of named members of staff who have Insight Vacations experience, complete with their individual contact telephone numbers.</p> |

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