

# CUBA & AIR TRANSAT



#### **CUBA**

Note: these Travel Notes are arranged in two sections –

- 1. Cuba, the destination
- 2. Air Transat to Cuba

Cuba is the largest and most colourful island in the Caribbean. Known for its endless tropical white sand beaches, Cuba offers first class all-inclusive resorts, a vibrant culture, natural treasures ...and a warm and friendly people. It's welcoming for families, perfect for weddings and honeymoons, and is widely regarded as a safe destination for travelers.

You can do as much or as little as you want in Cuba. But beyond the beach there is so much more for all ages and interests! Take to the water for a snorkelling or catamaran tour – or enjoy an unforgettable swim with the dolphins. Get out and about by boat or go on an adventure through the countryside on a Jeep safari. Travel in one of Cuba's famous vintage cars, or on a steam train from the last century! Meet the Cuban people as you tour a cigar factory - or visit a nightclub for a show and to enjoy the ever-present Cuban music.

Cuba has some of the best preserved colonial architecture in the Northern hemisphere. It boasts 5 cities that are UNESCO World heritage sites and its capital city, Havana, has also been named one of the New7Wonders cities of 2015. Romantic, resilient and revolutionary – Havana is brimming with life, music and nightlife, such as the famous "Tropicana" show. You can also retrace the steps of author Ernest Hemmingway as you find out all that Havana has to offer.

Founded in 1514 and dubbed "the jewel of the Spanish colonies", Havana is a UNESCO world Heritage Site thanks to its fabulous architecture, rich history, fascinating culture and energetic people.

25% of the entire of Cuba is under environmental protection and its stunning nature includes no less than 6 UNESCO recognized Biospheres. If you are looking for R&R in a quiet and unspoiled location - then head to the "Cayos" of Cuba. These are small keys, often connected to the north of the island by causeways, and famous for their large population of beautiful pink flamingos.

With so much to see and do, and with so many diverse resort destinations – one trip to Cuba cannot possibly be enough! Choose the nature lover's paradise of Cayo Santa Maria; popular and lively Varadero; the soft white sands of Cayo Coco, Cayo Coco and Cayo



	Largo; or beautiful Holguin. And then be sure to return again to sample
Location	more "authentic Cuba".  Cuba is the largest Caribbean island, between the Caribbean Sea and the North Atlantic Ocean. It lies 145 km south of Key West, Florida, between the Cayman Islands and the Bahamas, to the west of Haiti, and northwest of Jamaica.  Formed by over 4,000 keys, islets and islands, Cuba covers 110,922 square kilometers of terrain, encompassing luxuriant vegetation with a huge variety of flora and fauna, virgin islands, grottoes, caves, mountains, forests and over 280 beaches.  Havana, the capital, was declared a World Heritage City by UNESCO in
0	1982 in recognition of its concentration of historic buildings.
Geography	The island is 111,000 square km, with 4,200 coral cays and isles. It is 1,250 km long, 30 to 100 km wide, and has 7,000 km coastline. Pico Turquino is the highest mountain at 1974 meters.
Name	Columbus named it Juana, the first of several names he successively applied to the island. It eventually became known as Cuba, from its aboriginal name, Cubanascnan.
Population	Nationally 11.2 million, with Havana having more than 2 million
Language	Spanish; English is widely spoken in the resorts.
Currency	There are two currencies circulating in Cuba, Cuban Pesos (CUP) and Cuban Convertible Pesos (CUC).  One Canadian Dollar = 21 CUP or Cuban Pesos (April 2018)  One Canadian Dollar = 0.77 CUC or Cuban Convertible Pesos (April 2018)
	CUC is the currency most tourists will use in Cuba. It is how you will pay for hotels, official taxis, entry into museums, meals at restaurants, cigars, rum, etc. Conversion into CUC can be done at exchange houses (casa de cambio, or cadeca). These are located in many hotels and in other places throughout the cities.
	CUP are also known as local Pesos and Moneda Nacional (National money). There is a limited range of goods that can be bought for local pesos, and these are transactions carried out in agricultural markets or from street vendors. Fruits, vegetables, fresh juices and snacks from street vendors are among the things CUP can buy. Because the products that can be purchased with CUP are limited, it is not a good idea to change more than CUC 5-10 into CUP at a time, as the CUP will last for a good while.
Tipping	American dollar notes are always appreciated if you receive good
Government	service and it's a good idea to bring a stash of one-dollar notes with you.  Socialist republic, but Fidel Castro has created his own brand of more pragmatic Socialism which is now led by his brother Raúl Castro



Documentation	Passport and tourist card (included in package tours) Departure tax is 25 CUCs Cuba requires all travelers to have valid Travel Health Insurance. Those who do not have proof of insurance coverage may be required to obtain health insurance from a Cuban insurance company when they arrive.
Time zone	Eastern Standard Time
Health	Cuba's health and education facilities are more accessible to the average citizen than those of many richer countries, including the U.S. Life expectancy is 76 years and literacy is 96%.
Safety tips	Cuba is generally a very safe country; strict and prominent policing, combined with neighborhood watch style-programs keep the streets safe from violent crime. Nonetheless, a certain degree of common-sense and caution is advisable, especially in major cities.  In my personal opinion and experience, Cuba is one of the safest destinations in the Caribbean today.

CLIMATE	
General climate	The wet season is May to Oct; temperatures average 26 degrees in Jan and temperatures are sub-tropical year-round.
Today's weather	27 degrees Centigrade and sunny in Havana (21 April 2018)
Best time to visit	November to April

GETTING THERE	
Flying time	3.5 to 4 hours from Montreal and Toronto on direct charter flights with all
	the major Canadian tour operators.
Cities	Havana: One of the most unique and memorable cities anywhere in the world with 2.5 million people, faded glory, 1950's cars, swinging nightlife; "a rhythm all of its own: halfway between the easy tempo of a sleepy tropical resort and the feverish pace of a metropolis" Founded 1514: "the jewel of the Spanish colonies"; UNESCO world Heritage Site; 1898-1902 ruled by US; Old Havana is a walkers' paradise and here are just some of the treasures awaiting you: Cathedral de la Havana with its stunning baroque façade Plaza de la Cathedral - perhaps the most beautiful square in the Caribbean which is surrounded by examples of the finest baroque architecture in the country Castillo de la Real Fuerza – the oldest colonial fortress in the Americas Museo de la Ciudad – former Palace of the Captains General The Malecon – Havana's seawall and meeting place Echoes of Hemmingway – go to the El Floridita bar, which is 180 years
	old and the birthplace of daiquiris. Have a 'papa especial': double 3 year



rum, lemon, crushed ice

And no less than 247 museums!

Other stunning UNESCO cities are Trinidad, Cienfuegos, Santiago de Cuba and Camagüey and Air Transat offers excursions to give you the chance to explore these historic and cultural treasures.

**Varadero**: Varadero is Cuba's most popular beach destination for fun in the sun, thanks to its warm waters and superb resorts. Varadero is part of a narrow peninsula that stretches far out into the calm waters of the Atlantic, and this location ensures that it is constantly cooled by tropical breezes. The 21-kilometre strip of fine white sand is an ideal vacation spot for sun-lovers, water babies and golfers. Plus lively Varadero is one of the best cities in Cuba for nightclubs. Well used to catering to tourists, Vardero's nightlife offers a wide variety of music and atmospheres.

Of all the destinations on Cuba's northern coast, Varadero is closest to the unique and fascinating city of Havana – so choose this resort if you want to visit Cuba's capital city. Some vacation companies also offer "duos" where you can split your vacation, for instance 4 nights in Varadero and 3 nights in Havana.

History: Siboney Indians, Cubanacan nation, Cueva de San Ambrosio: 50 drawings at tip of peninsula, only discovered in 1961;

1928: Mansion Xanadu – Cary Grant, Ava Gardner;

Museo Municipal – Varadero history with English captions;

Establecimiento Tabaquero – cigar factory, 20 tobacco craftsmen;

Parque Josone – flamingos, macaws and rowboats;;

Horse-riding – Casa del Valle, Valle Yumuri near Matanzas;

Cardenas - 15km from Varadero, architectural jewel, Museo Oscar

Maria de Rojas – eclectic: shrunken heads and snails;

Shopping: cigars, ceramics, art;

Cuevas de Bellamar – discovered in 1861, 45 mins, La Fuente del Amor Sailing ship to Cayo Blanco from Marina Chapelin \$65 seafood lunch, snorkeling

**Santa Clara**: Santa Clara is a pretty city set amid green hills. The capital of the province of Villa Clara; it was founded in 1689 as San Juan de los Remedios.

Overlooking the Parque Leoncio Vidal, the Museo de Artes Decorativas occupies a magnificent colonial house built around 1740. Transformed over the centuries, it was restored in 1820 and again in 1980. The museum has some extraordinary items, including an armoire built entirely without nails and a washbasin from the days when there was no running water.

The memory of Che Guevara permeates the town of Santa Clara.



Located a little over 2 kilometres west of Parque Leoncio Vidal, the Plaza de la Revolución is dedicated to the famous Argentine guerrilla who fought fiercely alongside Fidel Castro to overthrow Batista in the late 1950s. A gigantic statue of Che Guevara dominates this plaza, the site of major political and cultural rallies in Santa Clara. Built in 1988 to commemorate the Guevara-led Battle of Santa Clara, this 7-metre high bronze sculpture is the work of Cuban artist Delana; the gigantic stone pedestal upon which it rests is more than 10 metres high. Below this monument, anyone interested in this almost mythical Argentine revolutionary will not want to miss the Museo Memorial Nacional Comandante Ernesto Che Guevara. Inaugurated on December 28, 1988, it traces Che's life from his childhood up to his death, including his trips through Latin America, his stay in Mexico during which he met an exiled Fidel Castro, the landing of the Granma on the coast of Cuba, and his revolutionary experience in the Sierra Maestra. The museum is well documented, and displays a number of Che's personal items, including his uniforms, hand-written letters as well as many photos.

The door that faces the entrance to the museum leads to the **Mausoleo del Che**, where lie the remains of Che and the 13 Cubans who were killed with him in Bolivia. An eternal flame shines in this solemn and touching shrine.

Following Che Guevara's footsteps in Santa Clara also requires a visit to the **Monumento del Descarrilamiento**, Acción y Toma del Tren Blindado, which recounts the decisive battle led by Che Guevara against an armoured train carrying Batista's forces on December 28, 1958. Four of the train's 22 cars can be viewed at the monument.

The Museo de Artes Decorativas also offers classical music concerts. The museum is recognized as Santa Clara's most important centre for classical music.

The Casa de la Cultura Juan Marineyo is Santa Clara's community cultural centre. At the entrance, a small art gallery exhibits works by contemporary artists from the region. This beautiful house, built in 1927, is the site of many cultural activities. Shows and concerts are held here regularly.

**Shopping** is a rare diversion in this region of the country, but you can still head to Calle Independencia, open only to pedestrians starting at Calle Maceo. Most of the shops are intended for local residents, including Santa Clara's biggest bookshop.

#### Santiago de Cuba:

One of the most interesting and historically significant places in Cuba is Santiago de Cuba. Founded by Spanish conquistador Diego Velazquez de Cuellar in 1514, Santiago was the capital of the Spanish colony of



	Cuba from 1522 until 1590. Today. Santiago remains the most
	Cuba from 1522 until 1589. Today, Santiago remains the most important urban area outside of Havana and is home to the birth of most
	forms of Cuba's long-lasting and globally renowned music. Visitors from
	around the world come to enjoy the music originating in Santiago. Of
	more political importance, Santiago is known for being the Cradle of the
	Revolution.
	It was here, in 1953, Fidel Castro led an ill-prepared attack on Batistas
	Barracks at Moncada. And finally, a few years later after successfully
	toppling Batista and his dictatorship, Castro gave his victory speech in
	Parque Cespedes in Santiago.
	The region is well known for many other things. There are the ruins of
	French coffee plantations to the east of the city in the mountains that
	are recognized by UNESCO as a world cultural heritage site. The famed
	Cuban cigar has deep-rooted tradition in Santiago, as does the
	production of rum. Both a cigar factory and rum distillery can be found in
	Santiago.
	This region has the largest concentration of Afro-Cubans and is the
	center for Afro-Cuban culture. No doubt this has influenced the
	proliferation of music from the area over the centuries. Several music
	venues are to be found here, showcasing the diverse range and forms
Distances	of Cuban music. There is even an outlet of the Tropicana night club.  Varadero to Havana: 144 km
Distances	Santa Clara to Havana: 270 km
Buses	There are 30,000km of paved road. Probably the nicest way to get
Duses	around Cuba is on the Víazul buses. These are well-staffed and
	luxurious air-conditioned buses with toilets, big comfy seats, and lots of
	leg room. Refreshments are provided. Víazul buses are mostly used by
	foreigners and rich locals. You'll need to book your ticket a day before
	departure to secure your seat; you may not get a ticket if you just show
	up right before departure.
Trains	Standard gauge: 4,226 km of which 140 km is electrified
Car Rental, Taxis	Car rental starts from CUC 70 per day (including insurance) plus the
	cost of a full tank of gasoline. The refundable deposits start around CUC
	200. Rental cars are for the most part fairly new, imported European or
	Asian models.
Regions	Collective taxis often use pre-1959 US cars.  Central Cuba is an area rich in both historical and natural attractions. It
Vedinis	is home to several wonderful colonial-era cities, as well as isolated and
	pristine beaches. Heading east from Matanzas into Cuba's central
	heartland you first hit Villa Clara province, which is devoted largely to
	sugar cane, citrus, and tobacco farming and cattle ranching. The
	provincial capital, Santa Clara, a lively university town, is often called
	"Che Guevara's City" and features an impressive monument and plaza
	dedicated to the fallen revolutionary. To the north of Santa Clara lie the



tiny and well-preserved colonial-era city of Remedios, and the jaw-droppingly beautiful beach resort destination of la Cayería del Norte.

Abutting Villa Clara to the south is **Cienfuegos** province. The city of Cienfuegos is affectionately known as La Perla del Sur (The Southern Pearl). Cienfuegos is a busy port city with a pretty, colonial-era center and the country's second-longest seaside promenade, or Malecón. Cienfuegos is connected to Trinidad by a pretty coastal highway and is definitely worth a visit on a loop trip around the region.

The province of **Sancti Spíritus** is the only one in Cuba to count two of the original seven villas (towns) in Cuba among its offerings. The colonial gem Trinidad, tucked in the southwest corner of the province, is the highlight of a visit to the central section of the country, or all of Cuba for that matter. The provincial capital, Sancti Spíritus, isn't a great deal larger than Trinidad, and though it is more ramshackle and rough around the edges, lacking Trinidad's remarkable collection of perfectly preserved architecture, it is still worth a visit to see its couple of colonial highlights.

Cuba's Northeast Coast: The extraordinary, powdery beaches of Cayo Coco and Cayo Guillermo, the cays that lie off the mainland and jut into the deep blue of the Atlantic Ocean, are the primary attractions of Ciego de Avila province. It is a remote area, but one with the infrastructure and natural gifts that make it perfect for idyllic sun, sand, and sea holidays. The namesake provincial capital Ciego de Avila and other towns and cities in this province hold few attractions for visitors. A little farther east, predominantly flat low-lying Camagüey province, southeast of Ciego de Avila, is the largest in the country, though it is also the least densely populated. It occupies the widest swath on the island, 120km from the Atlantic coast to the Caribbean coast. Camagüey, the provincial capital, is Cuba's third-largest city, after Havana and Santiago de Cuba, and is a relatively undiscovered colonial gem of a city that is worth exploring.

El Oriente: Prior to the 1959 Revolution, the eastern half of Cuba was a single province, straightforwardly called "El Oriente," or the East. Most Cubans still refer to everything east of Camagüey - a region much more scenically and historically interesting than most of central Cuba - as El Oriente, even though it is now composed of the distinct provinces of Holguín, Granma, Santiago de Cuba, and Guantánamo. The region is less known and visited than the west, but every bit as rewarding for travelers (and perhaps more so). The farther east you go, the more emphatically Caribbean it feels. The region's remarkable landscapes include the north coast's exuberant banana and coconut groves,



	densely wooded peaks of the Sierra Maestra, and tropical rainforest on the east coast.
ACCOMMODATION	Everything from five-star international resorts to the B&B equivalent in
TYPES	Cuba called <b>casas particulares.</b> In general, the rooms and homes are
	kept very clean, while the furnishings and amenities are quite simple.
	The rates average between \$20 and \$30 per person, and meals are
	often available at very reasonable prices.

TARGET GROUPS	
Kids	If you've got kids in Varadero, you might want to head to the <b>Parque de Diversiones</b> , a small amusement park in Varadero that has the types of rides and booths you might find at a county fair.  Near the Marina Chapelín, on the ocean side of the road, you'll find the <b>Delfinario.</b> Open daily from 8am to 5pm, this attraction offers a 40-minute show by trained dolphins about four times daily.
Teens	If all the activities at the resorts in <b>Varadero</b> are not enough, there is a large swath of the eastern end of the Varadero peninsula is protected as the <b>Parque Ecológico Varahicacos</b> . There are some gentle paths through the scrub forests here, and you can visit a series of small caves, some of which contain ancient indigenous pictographs. If your family is adventurous, try the Jungle Tour, which is a fast and furious trip through the mangroves aboard sit-on-top motorized watercraft.  Sign up for a day-cruise on one of the many <b>sailboats</b> operating out of Varadero. These cruises head out to nearby cays, and include some snorkeling time, as well as lunch either on the boat or on some private little island beach.
Romance	Old Havana has to be one of the most romantic cities on earth
Honeymoons & Weddings	Your travel agent and Cuban wedding planners can help you design a perfect day. Here are a few pointers to help you get started.  1- If you have never been married before, all you need is a passport that is valid throughout your stay in Cuba, and a tourist card (available from a travel agent, airline or the Cuban consulate).  2- If either the bride or groom has been married before, the previously married person must, in addition to the valid passport and tourist card, also produce the following documents: if divorced: his/her birth certificate and Certificate of Divorce; if widowed: his/her birth certificate, Certificate of Marriage and Certificate of Spouse's Death.  Have your birth certificate and any divorce/marriage/death documents translated into Spanish and certified by a notary public and legalized by the Cuban consul in Canada (service fee applies).  3- In addition, you need to:



	Create a sheet that lists your names, home address, occupations, level of education, nationality and the full names of your parents, living or deceased. Attach the photo page of your passport to this sheet. Fax copies of all documentation in both English and Spanish to your hotel in Cuba at least three weeks before your arrival there. Bring all your original documents with you.  Your marriage will be formalized in the name stated on your passport. Your passport must therefore be correct, and the name on your passport must match that on all your other documents.  After your wedding, your Marriage Certificate will be prepared as quickly as possible and either given to you before you leave (time permitting) or couriered at the hotel's expense to the home address on your documents. Your marriage is legalized by the Canadian Embassy in Havana and the Cuban Foreign Affairs department.
Zoomers	The old colonial city of <b>Trinidad</b> is a perfect day excursion from many of the island resorts.  The nicest spot to visit in "downtown" Varadero is the <b>Parque Josone</b> , a beautifully maintained little city park with cool shady grounds and gardens. There are paths winding around and over little lakes with fountains, several restaurants and food stands, and the park is dotted with gazebos and park benches.

UNIQUES	Fábrica de Tabaco Partagas, Havana: Founded in 1845, this is Cuba's
	largest and perhaps most renowned cigar factory, producing around 5
	million cigars a year.
Surprising	Santeria is a folk religion of African deities combined with Catholic
	saints; Cubans are open about it and happy to tell you more.
	Guantanamo Bay: the US forced Cuba to accept a US lease in 1903
	which can be ended only by abandonment or mutual agreement.
History	History is important in Cuba, so I have expanded this section for a fuller
	account of Cuba's intriguing past
	In 1492 Columbus said of Cuba "I have never seen a more beautiful
	country"
	It's thought that humans first cruised from South America to Cuba
	around 3500 BC. Primarily fishers and hunter-gatherers, these original
	inhabitants were later joined by the agriculturalist <b>Taino</b> , a branch of the
	Arawak Indians. Christopher Columbus sighted Cuba on 27 October
	1492, and by 1514, Diego Velázquez de Cuéllar had conquered the
	island for the Spanish crown and founded seven settlements. When
	captured Taino chief and resistance fighter <b>Hatuey</b> was condemned to
	die at the stake, he refused baptism, saying that he never wanted to see
	another Spaniard again, not even in heaven.
	Cattle ranching quickly became the mainstay of the Cuban economy.
	Large estates were established on the island under the encomienda



system, enslaving the Indians under the pretext of offering instruction in Christianity. By 1542, when the system was abolished, only around 5000 Indians (of an estimated 100,000 half a century before) survived. Undaunted, the Spanish imported African slaves as replacements. British troops invaded Cuba in June 1762 and occupied Havana for 11 months, importing more slaves and vastly expanding Cuba's trade links. In 1817, Spain's long-standing monopoly on tobacco ended, which raised prices, encouraging the crop's expansion. Tobacco quickly became one of the islands most important products. Sugar had also become a major industry, as American independence in 1783 created new markets, and the 1791 slave uprising in Haiti eliminated Cuba's biggest sugar-producing competitor. By 1820 Cuba was the world's largest sugar producer.

After the great liberator, **Simón Bolivár**, led Mexico and South America to independence, Cuba and Puerto Rico were the only remaining Spanish holdings in the Western Hemisphere. Spanish loyalists fled the former colonies and arrived in Cuba in droves. Even they, however, began demanding home rule for the island, albeit under the Spanish flag.

In October 1868, planter **Carlos Manuel de Céspedes** launched Cuba's First War of Independence. After 10 years and 200,000 deaths, the rebels were spent and a pact was signed granting them amnesty. Meanwhile, a group of Cuban rebels exiled to the USA began plotting the overthrow of the Spanish colonial government. Among their ranks was **José Martí**, a respected journalist and critic of US policy, as well as an important poet and the author of the best-known Cuban song of all time, Guajira guantanamera. Martí and his military commander, General Máximo Gómez, landed on eastern Cuba in 1895; within days Martí, conspicuous on his white horse, was shot and killed in a skirmish with Spanish soldiers. His martyrdom earned him the permanent position of Cuba's national hero.

Gómez and rebel leader Antonio Maceo pushed westward, burning everything in their path. Spain came down hard, forcing civilians into reconcentración camps and publicly executing rebel sympathizers. These methods effectively reestablished Spanish control, but Cuba's agriculture-based economy was in ruins. The Spaniards adopted a more conciliatory approach, offering Cuba home rule, but the embittered populace would agree to nothing short of full independence. José Martí had long warned of US interest in Cuba, and in 1898 he was proved right. After years of reading lurid (and often inaccurate) tabloids tales about Cuba's Second War for Independence, the American public was fascinated with the island. Although everything was quiet, newspaper magnate William Randolph Hearst told his illustrator not to come home just yet: 'You furnish the pictures and I'll furnish the war.' In



January 1898 the US warship Maine, anchored outside Havana harbor, exploded mysteriously. All but two of its officers were off the ship at the time. The **Spanish-American war** had begun.

Spain, weakened by conflict elsewhere, limped to battle, trying to preserve some dignity in the Caribbean. They nearly beat future US president Teddy Roosevelt and his Rough Riders (though they'd had to leave their horses on the mainland) in the Battle of San Juan Hill. The USA's vastly superior forces eventually prevailed, however, and on December 12, 1898, a peace treaty ending the war was signed. The Cubans, including General Calixto García, whose largely black army had inflicted dozens of defeats on the Spanish, were not invited. The USA, hobbled by a law requiring its own government to respect Cuban self-determination, could not annex Cuba outright, as it did Puerto Rico, Guam and the Philippines. In 1903, the USA built a naval base at Guantánamo Bay that is still in operation today.

By the 1920s US companies owned two-thirds of Cuba's farmland, imposing tariffs that crippled Cuba's own manufacturing industries. Discrimination against blacks was institutionalised. Tourism based on drinking, gambling and prostitution flourished. In 1933 Morales was overthrown in a coup, and army sergeant **Fulgencio Batista** seized power. Over the next 20 years Cuba crumbled, and its assets were increasingly placed into foreign hands.

On January 1, 1959, Batista's dictatorship was overthrown after a three-year guerilla campaign led by young lawyer **Fidel Castro**. Batista fled Cuba for the Dominican Republic, taking with him US\$40 million of government funds.

Castro was named prime minister and began reforming the nation's economy, cutting rents and nationalizing landholdings larger than 400 hectares. Relations with the USA, already shaky, deteriorated when he nationalized US-owned petroleum refineries that had refused to process Venezuelan oil. The Americans retaliated by cutting Cuban sugar imports, crippling the Cuban economy, and the CIA began plotting devious ways to overthrow the revolutionary government. In 1961, 1400 CIA-trained Cuban expats, mainly upper-middle-class Batista supporters who had fled to Miami after the revolution, attacked the island at the Bay of Pigs. They were promptly captured and ransomed back to the US for medical supplies. The following week, Castro announced the 'socialist nature' of the revolutionary government, and it relationship with the Soviet Union flourished, who provided food, technical support and, of course, nuclear weapons. The October 1962 Cuban Missile Crisis is said to be the closest the world has ever come to nuclear conflict.

The missiles were shipped back to the USSR, and the USA declared an embargo on Cuba. Castro and his Minister of Economics, **Che** 



	Guevara, began actively supporting guerilla groups in South America
	and Africa, sending troops and advisers to assist socialist insurgencies
	in Zaire, Angola, Mozambique, Bolivia (where Guevara was killed) and
	Ethiopia. The US response was to support dictators in many of those
	countries.
	In December 1991, the Cuban Constitution was amended to remove all
	references to Marxism-Leninism, and economic reforms began. In
	1993, laws passed allowing Cubans to own and use US dollars, be
	self-employed and open farmers' markets. Taxes on dollar incomes and
	profits were levied in 1994, and in September 1996 foreign companies
	were allowed to wholly own and operate businesses and purchase real
	estate. These measures gradually brought the economy out of its
	post-Soviet tailspin. The US responded by stiffening its embargo with
	the Helms-Burton Act, ironically solidifying Castro's position.
	In July of 2006, Fidel Castro handed off the reins of government for the
	first time in 47 years. The reins were not passed far. In fact, Fidel turned
	over the day-to-day chores of governing to his younger brother <b>Raúl</b>
	<b>Castro</b> , who was already the head of the Cuban armed forces and the
	head of Cuba's Communist party.
	President Obama began the process of normalizing relations between
	the US and Cuba but Trump has reversed this policy.
Books	<b>Lonely Planet's Cuba</b> – a comprehensive guide to the country which is
	updated regularly.
1000 Places to see	Cuba's Jazz Festival – December in Havana
before you die	http://www.jazzcuba.com
	La Habana Vieja – Havana's Old Quarter
	Hemingway's Hangouts – La Floridita and La Bodeguita del Medio
UNESCO World	There are no less than nine UNESCO World Heritage Sites in Cuba:
Heritage Sites	
	Old Havana and its Fortifications – simply the finest Spanish complex
	anywhere in the Americas
	Trinidad and the Valley de los Ingenios – wonderful Spanish colonial
	city and sugar mills
	Ciantuagos magnificant urban historia contra
	Cienfuegos – magnificent urban historic centre
	Santiago de Cuba: San Pedro de la Roca Castle – the largest example
	of Renaissance military engineering in the Caribbean
	Vinales Valley – traditional tobacco farms encircled by mountains.
	Desembarco del Granma National Park



Archaeological Landscape of the **First Coffee Plantations** in the Southeast of Cuba **Alejandro de Humboldt National Park** 

Historic Centre of Camagüey

1
Baseball is the national sport. Cuba's amateur players are considered some of the best in the world, and the premier players are aggressively scouted and courted by Major League Baseball. The regular season runs November through March, and playoffs and the final championship usually carry the season on into May. Most major towns and cities have a local team. Some of the consistently better teams include Pinar del Río, Sancti Spíritus, Santiago de Cuba, Santa Clara, and Havana's Industriales. It's usually easy to buy tickets at the box office for less than 5 Cuban pesos or ask at your hotel and perhaps they can get you tickets in advance.  If you want to bring presents for the locals, you can't go wrong with any baseball equipment!
Varadero Golf Club www.varaderogolfclub.com.  The course is a relatively flat resort course, with lots of water, plenty of sand, great views, and almost no rough.  Three golfing architectures have been combined here:  1. Classic design, broad roads bordered by trees, wide and scarcely protected greens.  2. Challenging or Target Golf design, modern style with narrow roads and heavily protected greens surrounded by sand traps and lakes. The Varadero Golf Course has several salt water lakes that connect directly with the sea, a feature that makes it almost unique worldwide.  3. Links design, with holes located alongside the sea following the shoreline, introducing the ocean as another obstacle in the game.
There's fabulous deep-sea sport-fishing for marlin, sailfish, tuna, dorado, and more off of most of Cuba's extensive coastline, while the Zapata Peninsula and Cayo Largo del Sur may just be some of the best and least exploited bone-fishing spots left in the hemisphere. The mountain lake and resort of Hanabanilla is getting good grades as a freshwater ground for widemouth and black bass.  A half-day of fishing should cost between CUC\$150 and CUC\$400, while a full day can run between CUC\$300 and CUC\$1,400, including gear and lunch, depending on the size of the boat and number of fishermen. There's a broad network of state-run marinas all around Cuba; all offer sport fishing charters.
Walking along <b>Havana's Malecón</b> : your best bet is to start in Habana Vieja and work your way toward the Hotel Nacional in Vedado. Take



	your time to stop and sit on the sea wall for a spell and be sure to talk to some of the locals on your way. If you time it right, you will reach the Hotel Nacional in the late afternoon - a good time to grab a cool drink and enjoy the setting sun from their "Compass Card" outdoor terrace.  Hiking <b>Pico Turquino</b> : Pico Turquino, tucked within the celebrated
	Sierra Maestra National Park, is the highest peak in Cuba at just under 2,000m. The trail to the summit is swathed in cloud forest and tropical flora. Hikers in good physical condition can do the 15km round-trip journey in a day, but most camp overnight below the summit. The panoramic views of the coast and Caribbean Sea are breathtaking.
Cycling	With a local reliance on bicycles for everyday transportation and a relatively well-maintained road network serving a small motor vehicular fleet, Cuba is a great country to tour by bicycle. There are very few operations renting decent bikes in Cuba, so it may be best to bring your own. There are also specialist tour companies who organize biking holidays in Cuba: try <b>Holiday-n-Adventure</b> (1877-415-4329)  Jeff Reid operates a small humanitarian program sending donated bicycles to Cuba – see <a href="www.bikesforcuba.com">www.bikesforcuba.com</a> for full details. He sends bikes every month and depends on tourists from Ontario to take them.
Diving	There are fabulous scuba diving and snorkeling opportunities on the coral reefs, ocean walls, and ancient wrecks that lie just off Cuba's coasts. María la Gorda, Isla de la Juventud, Playa Girón, and Los Jardines de la Reina are widely considered the absolute top scuba-diving destinations. You will also find perfectly acceptable dive opportunities and operations in Varadero, Cayo Coco, Cayo Guillermo, Guardalavaca, and Cayo Largo del Sur.

CULTURE	
Music	Buena Vista Social Club; rumba; jazz; salsa; son Cuba has a strong tradition in the performing arts. Cuban musicians, playing in a range of styles, are world-renowned. The Cuban National Ballet (tel. 7/855-3084; www.balletcuba.cu) has been garnering international accolades for decades, under the seemingly eternal direction of Alicia Alonso. The Conjunto Folklórico Nacional de Cuba (Cuban National Folklore Group) hosts the weekly Sábado de la Rumba, a mesmerizing show of Afro-Cuban religious and secular dance and drumming. The 2-hour shows are presented every Saturday at 3pm, at El Gran Palenque, Calle 4, between Calzada and Avenida 5 in Vedado.
Museums	<b>Museo de la Ciudad, Havana</b> : Old Havana's preeminent museum displays colonial-era art and artifacts. It's worth the price of admission



alone to stroll the rooms, outdoor courtyards, and interior veranda of the former Palacio de los Capitanes Generales (Palace of the Captain Generals), which houses the museum.

The National Fine Arts Museum fills three floors of this square-city-block building, and the design - with a central courtyard and zigzagging ramped stairwell - can make navigating the upper floors confusing, so allow yourself plenty of time, and be prepared to get mildly lost inside. An extensive collection of Cuban art and sculpture is on display at the newly renovated main building here. Modern masters like Wifredo Lam, Raúl Martínez, Amelia Peláez, and Rene Portocarrero are well represented. The international collection is now housed in a recently restored early-20th-century gem of a building.

#### **Festivals**

#### FitCuba 2018.

The 38th edition of the International Tourism Fair istaking place in the Keys of Villa Clara – such as Cayo Santa María - from the 2nd to the 6th of May, 2018.

#### Cuba's Jazz Festival – Dec in Havana

http://www.jazzcuba.com

This is an internationally renowned event that consistently attracts an excellent line-up, with performances at venues around the city. Cuban music enjoyed a worldwide boost in popularity due to the success of the Buena Vista Social Club, and rightly so. Cuban son was a precursor to salsa and much excellent Latin jazz emanates from this sunny Caribbean island.

What better place for a jazz festival than Havana, with its rich musical heritage and unique atmosphere? The Hotel Rivera acts as the festival headquarters, while the Casa de la Cultura Plaza, Teatro Nacional de Cuba, Teatro Amadeo Roldán, Teatro Mella and Teatro Karl Marx also host performances

**Carnival Santiago de Cuba** July/Aug: in the intense heat of summer, Santiago de Cuba explodes with the island's best carnival, an evocative celebration of the city's Afro-Caribbean roots. Ripe with rumba music, conga processions, booming percussion, fanciful floats, and wild costumes, it's a participatory party.

#### **ATTRACTIONS**

**Trinidad** - The best-preserved colonial city in Cuba, in the shadow of the Escambray mountains, Trinidad was not even linked by road to the rest of the country until the 1950s. Declared a national monument by the Cuban government this city is very much as it was four centuries ago, the beauty of its baroque architecture and cobblestones squares harking back to a bygone era when Trinidad was a key player in the Caribbean slave trade. There are many interesting things to see, such



## as the Guamuhaya Archaeological Museum, Plaza Mayor, Church of Santa Ana, and Calle Simon Bolivar, but the most impressive of all Trinidad's many museums is **Trinidad Municipal Museum** and a visit to the Taller Alfarero, a large ceramics workshop where traditional techniques are still used is also worthwhile.

#### **Beaches**

#### Varadero

Varadero is Cuba's premier beach resort destination, and it ranks right up there with the best in the Caribbean. If you're looking for a well-run all-inclusive resort loaded with amenities and activity options, Varadero is a good choice, with a 21-km stretch of nearly uninterrupted beach. If you prefer less commercialized beach destinations, consider the various Cayo destinations along the north coast.

#### Cayo Coco / Guillermo

The powdery beaches of Cayo Coco are found on the cays that lie off the mainland of the North East coast and which jut out into the Atlantic Ocean. A spectacular 17-km stretch of road runs on a causeway through the marshes to reach Cayo Coco, contributing to its more isolated and natural feel. Along the way, visitors can take in the region's abundant flora and fauna. Cayo Coco boasts beautiful coral reefs, lagoons and marshes with abundant bird life - including the largest native colony of Pink Flamingos in the Americas. If you like to fish — there is great fishing off the cays and also in the deeper waters off the coast.

#### Laguna de Redonda

Located about 45 minutes from the resort area, Lake Redonda provides an opportunity to explore the natural landscape of central Cuba. Take speedboats across the lake and see lush mangroves along the banks. Nearby, Restaurant El Pescador serves fresh bass and trout caught daily from the lake. In 2012, the lake was recognized as a conservation site and sponsored by the Global Environment Fund and the United Nations Development Program to ensure sustainability.

#### Cueva Del Jabalí

If you feel like dancing and having a night on the town in Cayo Coco, Cueva de Jabali, an underground cave nightclub is the place. Think drinks, music, dancing and connecting with other tourists. The party goes from 10:30pm to 2:00am. The dance floor is spacious with room to dance the night away. It is recommended to wear light clothing.

#### **Cavo Santa Maria**

The white sand beaches of Cayo Santa Maria are known for great snorkelling and diving and the exotic flora and fauna of the area. Cayo Santa Maria is close to the city of Santa Clara Remedios - best known as the place where the Cuban president Fulgencio Batista surrendered



to Che Guevara in 1958. The Che Guevara Museum and Memorial Centre provides a good historical background, and displays a number of Che Guevara's personal items, including his uniforms, hand-written letters as well as many photos.

Holguin

When Christopher Columbus discovered Cuba in 1492 he described the rugged mountainous region of Holguin as "the most beautiful land that man has laid eyes upon." The beaches on the coast near Holguin offer snowy white beaches and many excellent dive sites. If you exhaust the entertainment available at the excellent all-inclusive resorts in nearby Guardalavaca you'll find at least two good night spots: lively La Dulce Vida, which is a hotel nightclub, and La Roca, an outdoor nightclub on Playa Esmeralda where you can dance under the stars!

#### Cayo Largo

Cayo Largo is a small island that is benefiting from several decades of development for tourists. Situated in the Canarreos Archipelago, off the south coast of Cuba, Cayo Largo is 25 km long and 3 km wide. Renowned for its white-sand beaches, gorgeous landscapes, pleasant weather and excellent scuba diving, this lush island has much to offer travellers seeking crystal-clear waters and local flavour.

Wildlife

Bird-Watching in the **Zapata Peninsula**: A dedicated bird-watcher might be able to spot 18 of Cuba's 22 endemic species in the swamps, mangroves, and wetlands of the Zapata Peninsula. In addition to the endemics, ornithologists and lay bird-watchers can spot over 100 other varieties of shore birds, transients, and waterfowl in this rich, wild region. Other top bird-watching destinations include La Güira National Park, as well as the areas around Cayo Coco and Cayo Guillermo and Baracoa.

Parks

There are seven UNESCO Biosphere Reserves found in Cuba.

#### Baracoa

#### Cuchillas de Toa

Spend an afternoon at this UNESCO biosphere reserve. As one of the world's last untouched rainforests, it boasts a large number of endangered plant and animal species, including the Cuban land snail, which is about two inches in diameter with striking spirals of colour.

#### Peninsula de Zapata

#### Zapata Ciénaga Biosphere Reserve

One of Cuba's seven UNESCO biospheres, the Zapata reserve contains the largest wetlands in the Caribbean, and one of its most diverse ecosystems. Bring your binoculars: the world's smallest bird, the



bee hummingbird, makes its home here.

#### Pinar del Río

#### Sierra del Rosario Biosphere Reserve

Take a guided hike through the tropical forests in Cuba's first biosphere reserve, recognized in 1985. Watch out for one of the world's smallest frogs and the colourful, pocket-sized reptile, the chipojo.

#### Península de Guanahacabibes Biosphere Reserve

This sprawling reserve covers 121,572 hectares, including the Guanahacabibes National Park. Its diverse vegetation comprises mangroves, marsh grasslands, coastal scrublands and forests. Wildlife includes 40 bird species, as well as an abundance of local jutía and iguanas.

#### Santiago de Cuba Baconao Biosphere Reserve

This expansive 84,985-hectare UNESCO-recognized biosphere is home to 1,800 plant species that are of interest for their medicinal, industrial and religious properties. There are a reported 939 indigenous species of wildlife living here, too, including butterflies, mammals, reptiles and the endangered hot-cave bat. The rugged Sierra Maestra mountain range is protected within the Baconao biosphere, as is the Archeological Landscape of the First Coffee Plantations in the Southeast of Cuba – a UNESCO World Heritage Site.

#### Varadero

#### Zapata Peninsula Biosphere Reserve

One of Cuba's UNESCO biospheres, the Zapata reserve contains the largest wetlands in the Caribbean, and not surprisingly, one of its most diverse ecosystems. Bring your binoculars: the world's smallest bird, the bee hummingbird, makes its home here.

#### Villa Clara

#### **Buenavista Biosphere Reserve**

Encompassing 11 core areas, spanning across 313,502 hectares, this UNESCO-recognized biosphere protects ecosystems including mangroves, coral reefs, active dune zones, keys and vital reproductive zones for aquatic birds. Caves within the reserve hold historically significant paintings.

#### **Gardens**

#### Jardín Botánico de Cienfuegos

Cienfuegos Province Botanical Garden, officially, Jardín Botánico de Cienfuegos, is located 14 kilometers from Cienfuegos city centre. With 97 hectares it's one of the oldest institutions of its kind on the



island, founded in 1901 by Edwin F. Atkins and his wife. They arrived in Cuba in 1899 in search of the island's most precious commodity; sugarcane.

Atkins built the "Soledad" sugar mill and soon after a research centre dedicated to investigation and enhancement of sugar cane under the name: "Harvard Botanical Station for Tropical Research and Sugar Cane Investigation". Mr. and Mrs. Atkins were also fond of plant collecting and soon afterwards started a tropical and rare species garden in the backyard of their estate where plants from as far as India and China were grown in tropical Cuba.

Today the garden has a large collection of tropical exotic plants (2000+ species) clustered in 670 genera and 125 botanical families. Among the most complete collections are orchids (400+), palms (230+), ficuses (65+) and bamboos (29).

#### Castles/Forts

Castillo de la Real Fuerza, Havana: a well-preserved 16th-century fort sits within a broad cloverleaf moat. This is the oldest fort in Havana, and the oldest surviving fort in the hemisphere. It was a failure, built too small and too far from the harbour entrance to be of much use, but crossing over the old drawbridge and walking around the ancient stone battlements gives a great sense of history.

The Castillo de San Pedro de la Roca (also known by the less formal title of Castillo del Morro) is a fortress on the coast of the city of Santiago de Cuba. About 10 km southwest of the city centre, it overlooks the bay and is a UNESCO World Heritage Site. It was designed in 1637 by Giovanni Battista Antonelli, a member of a Milanese family of military engineers, on behalf of the governor of the city, Pedro de la Roca de Borja, as a defense against raiding pirates, although an earlier, smaller, fortification had been built between 1590 and 1610. Antonelli's design was adapted to the situation of the fortress on the steep sides of the promontory (the morro from which the fortress gets its name) reaching into the bay. It was constructed on a series of terraces; there were four main levels and three large bulwarks to house the artillery. Supplies would be delivered by sea and then stored in the large warehouse, which was cut directly into the rock, or transported up to the top level which housed the citadel. Construction of the citadel took 62 years, starting in 1638 and finally being completed in 1700.

OTHER ACTIVITIES	
Shopping	Highlights of Cuban craftsmanship include articles made from leather, vegetable fibers, wood, stone, metal and coal as well as traditional clothing such as Cuban hats and "guayaberas", beautifully cool, comfortable shirts made from pure linen, and select Cuban tobacco
	products such as Havana cigars.



	There are nine shopping centres in Varadero where beautiful examples of Cuban craftsmanship can be found as well as delicious local
	produce. They are generally open from 9 a.m. to 7 p.m
Markets	Havana: The biggest and best street market in Havana features three narrow rows of stalls stretching over a full city block. It's open daily from 10am to 6pm in Habana Vieja on Calle Tacón, between Calles Empedrado and Chacón. In addition to the typical arts and crafts and souvenir T-shirts, you'll find scores of local painters selling their wares. Varadero: There are several outdoor arts and craft markets around Varadero; the best, Artesanía, is at Avenida 1 and Calle 12. The Plaza de los Artesanos is also good. ARTex has stores at each of these sites, as well as at Avenida 1 and Calle 35. At each you will find a broad collection of trinkets, T-shirts, musical instruments, posters, and CDs.
Nightlife	Tropicana, Havana: This is the original and still reigning cabaret show in Cuba. The Tropicana has been at it for over 60 years and it shows no signs of slowing down. The sea of lithe dancers, the exuberance of their costumes, and the sheer excess of it all is worth the trip. It all occurs under the stars in the shadow of tall overhanging trees. There's a second Tropicana in Matanzas for visitors to Varadero, and another in Santiago.  El Gato Tuerto, Havana: The mood is dark and bohemian, although the decor mixes Art Deco and kitsch in equal measure. The nightly show usually features three or four distinct acts, which can range from sultry boleros to up-tempo jazz. A storyteller, poet, or comedian might perform between sets.  La Zorra y El Cuervo, Havana: This is Havana's best jazz club, and that's saying a lot. The vibe is mellow and unpretentious in this compact basement club, but the music and acts are usually culled from the best Cuba has to offer.  Habana Café, Havana and Varadero: Mix the Tropicana with a Hard Rock Cafe, and Habana Café is more or less what you'd get. The floor show is a mix of cabaret-style dance numbers and slightly burlesque comedic bits, all anchored by a top-notch big band. After the show, the dance floor swings and writhes for hours
Casinos	None in Cuba – unlike pre-Castro days!

CUISINE	
Food	Cuban cuisine is influenced by Spanish, African, indigenous and other cultures. The national dish is <b>ajiaco</b> , a stew of assorted root vegetables cooked with pork, poultry or beef. Other typical dishes are <b>lechón</b> (roast pork), <b>fried green plantains</b> (tachinos, chatinos or tostones), black beans, congrí (rice with red beans), <b>moros y cristianos</b> (rice with black beans), <b>picadillo a la habanera</b> (ground beef in tomato sauce), roast chicken and <b>tamales</b> among others.



	The Cuban sweet tooth ensures that each meal includes dessert.
Wine	Cuban national cocktails include the <b>Cuba Libre</b> (rum and cola) and the <b>Mojito</b> (rum, lime, sugar, mint leaves, club soda and ice).  If you request rum in a small country restaurant do not be surprised if it is only available by the bottle. Havana Club is the national brand and the most popular. Expect to pay \$4 for three-year-old white rum or \$8 for seven year old dark rum. <b>Cristal</b> is a light beer and is available in "dollar" stores where Cubans with CUCs and visitors may shop. Cubans prefer the Bucanero Fuerte, which at 5.5% alcohol is a strong (hence the "fuerte") darker beer. Both Cristal and Bucanero are brewed by a joint venture with Labatts of Canada, whose beer is the only Cuban beer sold in CUC.  In nearby Cardenas is the <b>Arrechabala Rum Factory</b> , where the brand
	Havana Club was born and where present-day Varadero and Buccanero rums are made. Tours of the factory are given daily between
	9am and 4pm
Restaurants	The best restaurants are within the major resorts, but good food will also be found in <b>paladares</b> (locally owned restaurants in private homes).  Restaurants in Varadero: Mi Casita – Cuban style seafood; El Bodegon – Creole cooking; La Casa de Antiguedades – best in town; Nightlife: La Cueva de Pirata – Latin music; Casa du Pont – quiet piano bar and gorgeous views
MORE INFO	
Website	www.gocuba.ca
Website	https://www.pinterest.com/TravelShow/cuba/
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PERSONAL EXPERIENCES	Several trips to Cuba including visits to: Havana, Santiago, Varadero,

PERSONAL	Several trips to Cuba including visits to: Havana, Santiago, Varadero,
EXPERIENCES	Holguin, Cayo Largo, Cayo Coco, Cienfuegos, Isla Juventud and
	Trinidad.
	And a circumnavigation of the island with Cuba Cruise.
	Check out the Pinterest board for Cuba which has a selection of
	photographs from my trips to the island:
	https://www.pinterest.com/TravelShow/cuba/

AIR TRANSAT AND CUBA	Air Transat offers frequent direct flights to Cuba from airports across Canada. This frequency of flying means that, as well as the traditional 7 and 14-day package vacations, they can also offer 3, 4 or 10 day stays. Plus they offer an unbeatable choice of fabulous resorts, fascinating destinations – together with excursions to help you explore the culture, landscapes, soft adventure and beautiful beaches of Cuba.
	landscapes, sort adventure and beautiful beaches of Cuba.



All-inclusive packages are always a great buy – but particularly when the Canadian dollar is weak, you will appreciate being able to pay up front in your own currency and not having to worry while you are on vacation. In addition, Cuba is a great choice when the Loonie is lower than the US dollar because prices in Cuba aren't linked to US currency in the same way as at some other destinations.

Fly to Cuba with Air Transat – offering frequent flights from Toronto and Montreal. If there is only one flight per week then you can only go to your chosen destination for 7 or 14 days. But with Cuba, where there are multiple flights per week, it opens up the chance to go to for different durations such as 3, 5, 10 or 12 days.

Air Transat also have fights to Cuba from airports such as London, Ottawa, Vancouver and Halifax. So if, for example, you are gathering a group from across Canada, Air Transat have it covered from East to West.

The flight time is just over 4 hours, made all the more comfortable by travelling Air Transat who have been voted No 1 Leisure Airline in North America.

You can buy a package with Air Transat that includes flights plus transfers to and from the airport in Cuba, all-inclusive accommodation, and the services of an Air Transat representative in destination. Air Transat also offer excursions to help you explore Cuba.

Check out the Air Transat "Collections" that help you pick the right resort for you. Resorts in the "Luxury Collection" are 5-star resorts designed to provide the ultimate in pampering, elegant accommodation, picture-perfect beaches and gourmet food. The Distinction Collection properties feature extra services like additional guaranteed a la carte meals, free wifi and international brand drinks. And the Family Collection are family-friendly resorts with great kid's facilities.

### Air Transat Background

For nearly 30 years, Air Transat has been offering a large selection of vacation options in Europe, Florida and the South, as well as cruises sailing the seven seas. In addition to hundreds of south hotels available in the form of all-inclusive packages, Air Transat also offers a wide range of flights, packages, tours and à la carte holidays. Their packages are flexible and tailored to stays of varying lengths.

Air Transat is the leader in Canada's holiday travel industry. The group includes the holiday package company, airline and many travel agencies across the country. This integration enables Air Transat to



	offer vacationers the best possible service, from the airport all the way to their travel destination, where a team of more than 250 destination representatives offer onsite assistance on a 24/7 basis.
What Air Transat is All About	Air Transat offers quality vacation packages to a wide variety of destinations. Each season, the company presents a wide selection of quality products, in order to meet the diversified needs of Canadian travellers. In keeping with their mission, their employees aim to exceed vacationers' expectations in order to maintain their position as a market leader. They see their role, ultimately, to turn holiday dreams into reality: making the vacation experience one of the most memorable ever.
Vacation Types	Air Transat has it all: packages, cruises, hotels, flights, tours, car rentals & train travel. With a choice of over 300 hotels located in more than 50 destinations and a complete line of itineraries offered in partnership with the most prestigious cruise lines, all products offered by Air Transat are subject to a rigorous standard review.
Air Transat Collections	Choosing the right resort for your vacation needs is all important and to help you select the right hotel Air Transat have created 5 different Collections: Luxury, Distinction, Family, Solo and Sun Savvy.
	What defines a Collection?  The vacation packages in a Collection match the type of experience you are looking for. Everything from the details of the Air Transat flights to the resort and its facilities suit the needs of a specific type of traveller.  Luxury Collection  Designed to cater to your every whim, our prestigious Luxury Collection is the gold standard in upscale travel with VIP inclusions for a dream vacation:  Free access to VIP Lounge at airports  Free upgrade to OPTION PLUS on board Air Transat  Inlimited À La Carte gourmet dining  Free WIFI in room and public area  An example of a Luxury Collection Resort in Cuba is the Pullman Cayo Coco.  Solo Collection  With this new collection Air Transat put together a group of resorts that people who like to travel alone will enjoy thanks to advantages such as a communal table for sharing meals and no single supplement.  And the big news is – no Single Supplement!  Solo Collection Advantages include:  No Single Supplement



- Communal table for sharing meals
- o Weekly Happy Hour welcoming all Air Transat clients
- o Free room service and free WI-FI

An example here of the Solo Collection in Cuba is the Barcelo Solymar Resort in Varadero.

#### **Sun Savvy Collection**

- Air Transat thinks everyone should be able to enjoy the sun, and they pride themselves on providing you with the quality you want at the prices you love. Hence their new Sun Savvy Collection.

An example in this destination is the Hotel Los Cactus in Varadero.

#### **Family Collection**

- Their Family Collection delivers a safe, exciting time for kids - and a relaxing holiday for parents. There are a variety of activities, facilities and promotions that suit the needs of different types of family. These range from resorts perfect for families with very young children to resorts perfect for teens and big families. Here is an example in Cuba: Iberostar Ensenachos on Cayo Ensenachos, next door to Cayo Santa Maria.

#### And lastly – there is the **Distinction Collection**

- Distinction Collection offers exclusive perks that range from direct transfers, additional à la carte dinner reservations and complimentary WiFi access
- Distinction inclusions:
- Direct roundtrip transfers between the airport and the resort
- Additional guaranteed à la carte restaurant reservations
- o Free WIFI in the lobby
- Mini-bar restocked daily
- Unlimited select international drinks
- Free in-room safe

You will also enjoy, for example, bottle of wine or local specialty in the room upon arrival, turn-down service plus lots more.

An example in Cuba is the Melia Peninsula Varadero resort.

#### **Awards**

Air Transat almost routinely picks up numbers of rewards each year. Here are some of the awards they received in 2017:

Voted Best North American Leisure Airline six years running - 2017 Skytrax Annual Airline Awards

First place in three categories of the Agent's Choice Awards: best Tour Operator

best Leisure/Charter airline for Air Transat



	best Overall Supplier for Service and Value
Current Brochures	Air Transat Sun 2017/18 brochure is available at your local travel agent
	and covers vacations through to October 2018.
Newsletter	Stay up to date on the latest news, travel offers, discount prices,
	contests and more by signing up to Air Transat's e-newsletter here:
	http://www.airAir Transat.com/en-CA/Newsletter
Air Transat Kids	To ensure that your family vacations are fun and unforgettable from
Club	beginning to end, Air Transat has created <b>Kids Club</b> so that young
	passengers can really enjoy themselves whilst onboard an Air Transat
	flight. It is designed to make air travel a fun experience for young
	travellers (and for their parents!). Even before the doors of the plane are
	closed following boarding, every child receives a small bag containing
	all sorts of surprises and games. The more fun they have, the easier the
	flight. Furthermore, children who are members of Air Transat Kids Club
	enjoy certain exclusive privileges.
	Members of the Air Transat Kids Club will enjoy several benefits that the
	whole family can share. You can check in at a special "Air Transat Kids
	Club Members" counter. Thanks to these special counters located in
	major Canadian airports where Air Transat flies, checking-in is quicker
	than before. At check-in, special tags will be placed on your baggage;
	as a result, your baggage gets priority treatment.
Air Transat Club	Enjoy exclusive privileges such as complimentary seat selection, wider,
Class	more comfortable leather seats, a choice of gourmet meals and fine
	wines, priority check-in, baggage service and boarding.
	Club Service
	Dedicated Club attendants
	Attentive, personalized service
	Exclusive, spacious Club cabin
	Drinks & Snacks
	Welcome cocktails
	Complimentary non-alcoholic drinks, snacks and bar service
	Club Privileges
	Increased baggage allowance
	• 40 kg checked/15 kg carry-on
	Exclusive, rapid check-in counter in most airports
	Priority boarding
	Practical travel items (on Europe flights)
	• Free headsets
	Canadian newspapers
	Comfort & Refinement
	Wider, more comfortable leather seats
	More leg room     Complimentary Sept Salastians call 1,877,873,6738
	Complimentary Seat Selection: call 1-877-872-6728     Chains of governot models
	Choice of gourmet meals



	Choice of wine and more
Option Plus	This Economy class option includes many priority privileges and
Option Flus	services including priority check-in, priority baggage handling, an extra
	10kg baggage allowance and even champagne. Here's what you get:
	Advance seat selection on roundtrip flights     Drightly chack in at a dedicated asymptom
	Priority check-in at a dedicated counter     Dright had a dedicated counter
	Priority baggage handling     Drivity baggage handling
	Priority boarding     Organizate Air Transport transport bit an flightent to Fundament destinations.
	Complete Air Transat travel kit on flights to European destinations
	Snacks from the On Board Bistro selection
	• Alcoholic beverages during drinks service 200ml bottle of champagne
	(Sun and Europe)
	Supplementary baggage allowance up to 10 kg per flight segment
	Wine or beer with the meal
	• Headsets
	The cost is \$89-\$149 for southbound destinations and \$99-\$209 for
	European destinations as at April 2018
Option Flex	Life doesn't always go exactly according to plan. When you book your
	dream vacation, you want to make sure you enjoy the ultimate level of
	flexibility should something unexpected happen.
	Option Flex with Air Transat gives you just that.
	Option Flex lets you:-
	- change your departure date, destination or hotel, up to 3 hours before
	departure
	- transfer your vacation package to a friend or family member, up to 7
	days before departure
	- cancel your trip and get a full refund
	- and you won't be charged any additional fuel or currency surcharges
	once you've booked.
	Benefit from these advantages for only \$49 + taxes at time of booking.
Air Transat and	Air Transat recognizes the prime importance of the environment, host
Sustainable Tourism	communities, cultural diversity, and their relationships with their
	employees, customers and partners. Tourism has become one of the
	world's leading industries. Society and communities reap the benefits,
	and, each year, hundreds of millions of travellers discover new
	countries and cultures. Air Transat is firmly committed to the
	responsible development of the tourism industry, and has adopted the
	following definition of sustainable tourism:
	"Sustainable tourism entails respect for nature, as well as for host
	communities and their values; it combines positive socio-economic
	benefits for local populations with an enriching experience for
	travellers."
	The issue of the environment, as far as Air Transat's own facilities are
	concerned, is a clear and basic target. Their environment committees



	have implemented concrete initiatives with regard to recycling, conservation of resources, the disposal of obsolete electronic equipment, and raising employee awareness.  Air Transat has begun developing an environmental management system that could lead to an ISO 14001 certification in the future. To find out more, consult the Air Transat and the Environment sections at their website: <a href="http://www.airAir_Transat.ca/en/Info/the-environment-its-everyones-business.aspx?Exitl_D=69&amp;ContentType=voyageur">http://www.airAir_Transat.ca/en/Info/the-environment-its-everyones-business.aspx?Exitl_D=69&amp;ContentType=voyageur</a> Eco-responsible certified hotels  Air Transat urges its hotelier partners to excel in social and environmental responsibility, and formally recognizes the efforts of accommodations that commit to certification in this area. Certified establishments must maintain performance levels to continue using such labels. The indicators used vary depending on the certification scheme, but many certification organizations have begun aligning their
	benchmarks with the Global Sustainable Tourism Criteria.  To help you make an informed choice when you take your next vacation, Air Transat list six certifications for hotels and beaches. You can also find certified hotels by searching by destination.  Certifications for hotels  Biosphere Responsible Tourism  Green Globe  Green Key ISO 14001  Travelife  Certification for beaches
Gift Certificates	Blue Flag  Here's your chance to make a loved one's dream come true. With Air  Transat gift certificates you can offer the beauty, excitement, and wonders of the world: the South with its heavenly beaches and endless sunshine, or just a rental car. Air Transat gift certificates are valid on all Air Transat products in their brochures. They can be redeemed at a travel agent's office at the time of reservation. To order your gift certificates call 1-800-322-6649.
Groups	Group rates are available – as few as 10 adults make up a group. Talk to your travel agent to check the current details of Air Transat's group deals.
Hurricane Policy	Air Transat provide you with true peace of mind. Vacationers can travel secure in the knowledge that you will be protected should a hurricane affect your destination city in Florida, Mexico, the Caribbean or Central America. This Air Transat policy covers reservations for departures between June 1 and November 30 each year and is likely to be



	renewed in 2018 – check the website. If the conditions stipulated in the
	policy are met, you may choose one of these four options:
	1. Travel at a later date
	2. Travel to another destination city
	3. Travel to the booked destination city
	4. Cancel with a full refund
Cuba Tour	Cuban Splendour
	This is Air Transat's 8-day tour of Cuba's heartland. Dive into Cuba's culture: visit a tobacco factory, Che Guevara's mausoleum, an important 19th century sugar cane mill, the colonial town of Trinidad, the UNESCO-inscribed Old Havana, the rum museum, and more. Attend a cannon firing ceremony at Morro Castle and spend the rest of your trip on an idyllic beach in Varadero.  8 days; 7 nights; 20 meals
Air Transat	Air Transat offers an exciting variety of excursions. Whether you're
Excursions in Cuba	seeking cultural experiences, aquatic activities, thrilling adventures or a
LXCUISIONS IN CUDA	night on the town, their vast selection of Sun excursions caters to all
	types of travellers.
	It is now possible to book an excursion online. Once your flight and
	hotel are reserved, you can proceed to booking your excursion online
	via this link: https://www.Air
	<u>Transat.com/en-CA/South/South-Tours-and-Excursions?opentab=phot</u>
	<u>o</u>
	Here are the trips available from Varadero for instance: Cubaneando
	Guama Vapor Y Azucar
	Half day Snorkelling
	Havana City Tour
	Havana Road to Hemingway
	Jeep Adventure
	Matanzas Riomar
	Seafari Cayo Blanco
	Seafari Cayo Blanco
	Seafari Cayo Blanco Plus
	Special Havana
	Swim with Dolphins
	Three Cities
	Topes de Collantes Overnight
Air Transat Deals	Look out for special offers from Air Transat for Cuba.
	You can see all their deals using this link:
	https://www.Air Transat.com/en-CA/deals/south



Websites & Social Media	Website: www.Air Transat.com
	Sun e-brochures: http://www.Air
	Transatholidays.com/en/South/Electronic-Sun-brochures?ID=1656&typ e=gamme&tmpl=GEN
	Facebook:
	https://www.facebook.com/AirTransatCanada?brand_redir=1
	Twitter: https://twitter.com/AirTransat
	YouTube: https://www.youtube.com/user/airtransat